

### HRSS Survey for GMB Members

**(1) Have you experienced issues any of these issues?**

- Missing some or all of your pay
- Booking holiday
- Updating personal details

**(2) How long did you have to wait for the issue to be resolved?**

- Less than 1 week
- 1-4 weeks
- 1-2 months
- More than 2 months

**(3) Do you know what caused the issue?**

- HRSS caused my issue
- My store caused my issue
- I was never told what happened

**(4) Did you have similar issues before HRSS was implemented (Mid-2017)**

- Yes, more often than now
- Yes, as often as now
- Yes, but not as often
- No, never

**(5) Do you think your people team should be able to talk to specialists at HRSS head office?**

- Yes
- No

**(6) Do you think more training should be given to managers on HRSS?**

- Yes
- No

**(7) Any additional comments?**

**Name:** \_\_\_\_\_

**Store:** \_\_\_\_\_

**Mobile:** \_\_\_\_\_

**Email:** \_\_\_\_\_

Are You A GMB Member:  Yes  
 No

# GMB—EXPERTS IN THE WORLD OF WORK

It can be as simple as a new manager, or a new way of working that causes you a problem at work. Guard against that day by joining GMB now. GMB membership covers you wherever you work. Only GMB members get GMB help. **IF YOU WORK YOU NEED GMB@WORK**

Join now at [www.gmb.org.uk/join](http://www.gmb.org.uk/join) or fill in the form below

then hand it to your local GMB representative, or post it—simply write FREEPOST GMB on an envelope—you don't need a stamp or any other address details.

If you have any questions contact GMB: email [info@gmb.org.uk](mailto:info@gmb.org.uk) or visit our website [www.gmb.org.uk](http://www.gmb.org.uk)

FOR GMB USE ONLY	Section <input type="text"/>	Branch number <input type="text"/>	Membership number <input type="text"/>	Date of joining <input type="text"/>
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## GMB membership application form PLEASE USE BLOCK CAPITALS

### 1 TELL US ABOUT YOU

Surname <input type="text"/>	First name <input type="text"/>	Title <input type="text"/>	Mrs/Miss/Ms/Mr	Date of birth <input type="text"/>
Home address <input type="text"/>	Home phone number <input type="text"/>	Mobile number <input type="text"/>	Postcode <input type="text"/>	
Email <input type="text"/>		We ask for your ethnic origins as part of our equal opportunities policy of improving services to all members		
Bangladesh <input type="checkbox"/> / Black African <input type="checkbox"/> / Black Caribbean <input type="checkbox"/> / Black British <input type="checkbox"/> / Chinese <input type="checkbox"/> / Indian <input type="checkbox"/> / Irish <input type="checkbox"/> / Pakistani <input type="checkbox"/> / White <input type="checkbox"/> / Other: <input type="text"/>		Tick here if you do not wish to contribute to the GMB collective affiliation to the Labour Party <input type="checkbox"/>		
National Insurance number <input type="text"/>	I agree to abide by GMB rules Signed <input type="text"/>	Date <input type="text"/>		<input checked="" type="checkbox"/>

### 2 TELL US ABOUT YOUR JOB

Employer <input type="text"/>	Your job <input type="text"/>
Address where you work <input type="text"/>	How many hours a week do you work? <input type="text"/>
Postcode <input type="text"/>	Pay number <input type="text"/>
I authorise my employer to pass my bank details on to GMB to activate my union membership — Signed <input type="text"/>	I give my employer permission to notify GMB of any future change of address <input type="text"/>
	Pay date <input type="text"/>

### CHOOSE EITHER 3 AUTHORISATION OF DEDUCTION OF YOUR UNION CONTRIBUTIONS FROM YOUR PAY

Section 68, Trade Union and Labour Relations (Consolidated) Act 1992 as amended

- I authorise my employer to deduct from my pay each week/month the sum of

£  or other amounts as may be fixed by GMB from time to time.

- Please start the deductions immediately and pay the amounts to GMB. Cash
- I note that this agreement may be cancelled by one month's notice in writing.
- I give permission to my employer to notify GMB of any future change of address.

Signed  Date

### OR 4 INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT



Please fill in the form below and send to: GMB, 22 Stephenson Way, LONDON NW1 2HD

Name and full postal address of your Bank or Building Society branch

To the Manager of <input type="text"/>	Bank/Building Society <input type="text"/>
Address <input type="text"/>	Postcode <input type="text"/>

Name(s) of account holder(s)

Bank/Building Society account number

Bank/Building Society Sort Code

Banks or Building Societies may not accept Direct Debit instructions for some types of account

Service User Number

Instructions to your Bank or Building Society: Please pay GMB Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with GMB and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)  Date

For GMB official use only. This is not part of the instruction to your Bank/Building Society. If your A/C number is not available fill in your address below.

Reference number (GMB use only)