



GMB LONDON REGION

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GMB YOUR VOICE IN ASDA

February 2021

COVID Threat – I Don't Feel Safe!

Colleagues,

Throughout the pandemic GMB National Representatives and GMB officials have continued to visit ASDA Stores.

We have seen some good examples of how the store is managing COVID19 restrictions and have seen some poor examples.

Members continue to request advice relating to: -

- The number of customers that are not adhering to the social distance rules.
- Customers and colleagues not wearing a face covering.
- Customers encroaching into their space.
- Customers responding by being rude or verbally / physically abusive when asked to keep their distance.



If you feel unsafe at ANY time due to COVID19 measures not being adhered to or customers/colleagues putting yourself in danger you should: -

- IMMEDIATELY REMOVE YOURSELF FROM THE DANGER (E.G. SHOP FLOOR),
- REPORT THE CONCERN TO YOUR MANAGEMENT TEAM.
- REQUEST THEY ADDRESS YOUR CONCERN TO RESOLVE THE PROBLEM.
- ONLY THEN RETURN WHEN IT IS SAFE TO DO SO.

Asda have also confirmed colleagues should do this and that the store management teams should address the situation and if required reduce the number of customers coming into the store or aisle.

We remind you that your safety is of the upmost of importance to keep yourself safe.

If you would like more information, have concerns or would like support with this or other matter, please speak to your GMB Steward, visit our GMB Member's Support Centre at www.gmb-asda.com/support or phone GMB Norwich upon 01603 626492

Regards,

Martin Hall

Martin Hall
GMB National Security Representative
GMB London Region

For assistance visit the GMB Members Support Centre
www.gmb-asda.com/support