

## Security Are You Safe At Work?



Colleagues,

In recent months, we have seen an increase in physical attacks on our security colleagues across the region and throughout the country. Some have been hospitalised and have been unable to work due to their injuries.

Members are informing GMB that following a physical assault their stores have investigated and sometimes disciplined the colleague. GMB have investigated each reported incident and as a result of this we would encourage all members follow the policies and training that have been given.

One key part which we feel is not being followed is the stop used when a customer is suspected of theft. This is a trigger point when violence and aggression can occur. At least **TWO** colleagues are to be present when the stop is made. One **MUST** be a duty manager or above,

This includes any exit barrier activation which is often done by a single colleague.

We would remind **ALL** security members to follow the ASCONE Principles and NEVER attempt to stop any individual without fully observing all points.

ASDA Policies state that without observing Approach, Selection, Concealment, Observation, Non-Payment and Exit the suspected thief **MUST NOT** be stopped and **MUST** be allowed to leave.

### If you've not seen it Don't Do The Stop!

- Approach
- Selection
- Concealment
- Observation
- Non-Payment
- Exit

Remember: To improve protection of our members GMB would also encourage **ALL** Security Colleagues to wear their Body Worn Cameras and activate them for **ALL** stops done upon those suspected of theft.

If you would like to know more, or need support and assistance in your workplace, speak with your local shop steward or visit our GMB Member's Support Centre at [www.gmb-asda.com/support](http://www.gmb-asda.com/support)

Regards,

*Martin Hall*

Martin Hall  
GMB ASDA National Security Representative

**For assistance visit the GMB Members Support Centre**  
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