

# GMB@ASDA - Security

**GMB**  
UNION

GMB YOUR VOICE IN ASDA

December 2019

## Violence Survey

**TAKING  
ABUSE IS  
NOT PART  
OF YOUR  
JOB!**

GMB and ASDA agree that incidents of Violence and Abuse towards ASDA Colleagues are not being correctly reported.

The Retail Industry nationally has seen an alarming 300% increase of verbal abuse; however, figures provided by ASDA do not depict such increases. The number of reported incidents in ASDA, derived from police reports and ASDA's own ARENA figures, actually show a reduction of Violence and Abuse over the previous 12 months.

There has previously been innovative equipment implemented and provided to security colleagues which has shown an immediate reduction in violence and abuse. We do however feel that not enough is being done.

In 2014 the GMB circulated a survey to its members upon violence within the workplace and presented the results in early 2015 to Asda. These results showed serious issues which required immediate improvement.

It is now 5 years since the original survey and as such it is a great opportunity to get an update regarding verbal and physical violence experienced by our members.

The purpose of the survey is to gain some facts upon the safety of our members and if ASDA need to put more hours and training into their security provision. It may also identify areas of the business which need more measures putting in place to ensure the safety of our members.

In June GMB publicised our concerns regarding security and identified that more emphasis should be given to in house training and more security hours to protect our members, customers or stock.

Despite this security within ASDA does not appear high on the companies priorities and GMB feel that this, not only, puts our members in danger but also results in significant loss to the business through theft.

The surveys are being circulated to GMB Stewards in all stores who will be approaching members to ask them to give their honest opinions and examples upon their safety within work.

Regards,

*Martin Hall*

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GMB ASDA National Security Representative

**If You Don't Report It We Cannot Sort It**