

## Pay Error Survey

Dear Colleagues,

GMB members continue to report that they are subject to pay errors and it appears that these errors are being caused by the centralised HRSS system.

We have previously advised our members to check their pay slips and punch details to ensure their pay is correct.

This was supported nationally by Katie Shaw - SM HRSS whom asked that members should check their punch details weekly, within work time to ensure that the correct start, finish and break times are recorded.

GMB London region have circulated a HRSS survey which our GMB Stewards will soon be completing within stores. This survey is to collate the extent of the issues so that the findings can be presented and discussed with ASDA Nationally.

Ken Breach – GMB Regional organiser stated: -

**“During visits to ASDA Stores, within the GMB London Region, I am frequently approached by GMB members who find themselves in financial difficulty due to errors in their pay. ASDA, and their parent company Walmart, have a duty to ensure that their colleagues are paid correctly and on time. I will be assisting our members complete the survey forms during future visits so that we can work with ASDA to improve their pay system and bring an end to our members having to suffer in this way”**

If you would like support, advice and representation please speak to your local GMB Shop Steward, or visit the GMB Members' Support Centre at [www.gmb-asda.com/support](http://www.gmb-asda.com/support)

Regards,



Keith Dixon  
ASDA Lead Role Officer  
GMB London Region

