



GMB LONDON REGION

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GMB YOUR VOICE IN ASDA

MARCH 2024

ASDA WISBECH FALSIFICATION OF TRAINING

Dear members,

It has been brought to our attention, through evidence provided to GMB London Region, that on 28th and 29th June 2023 ASDA Wisbech senior managers completed 73 Compliance Matters observations, all of which were marked as a pass.

“Compliance Matters” is ASDA’s attempt to train colleagues where a manager should ask questions to gauge the colleague’s knowledge of their role. The manager should also observe the colleague undertaking their role and provide feedback / coaching.

Many of these colleagues that are meant to have been observed were not in the business on those days.

GMB London Region believe that this is evidence that ASDA Wisbech senior managers fraudulently logged these observations, which did not go ahead, and therefore falsified the company training records for these colleagues.

Having surveyed the GMB members within ASDA Wisbech, virtually all have confirmed that they did not receive a compliance matters observation last year.

In a meeting with management from ASDA House it was confirmed that senior management from ASDA Wisbech had advised them that the compliance matters observations had been completed correctly for all but one colleague. We know this to be factually incorrect, as the tracker for observations does not exist for ASDA Wisbech. This is a requirement for completion of Compliance Matters.

GMB Members within ASDA Wisbech have submitted a collective grievance so that the falsification of company training records can be investigated.

ASDA Wisbech members demand correct training to be implemented and have not received any ASDA Fire Safety or H&S training over the past 2 years.

If you are impacted by a similar issue and would like support or advice, please contact our office at 01603 626492, or visit our GMB Members’ Support Centre at www.gmb-asda.com/support



GMB ASDA London Region

For assistance visit the GMB Members Support Centre
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