



GMB LONDON REGION

www.gmb-asda.com/support

GMB YOUR VOICE IN ASDA

February 2021

Taking Abuse Is Not Part of Your Job!

Colleagues,

We have seen an increase in verbal and physical attacks on our colleagues across the region during the time of the pandemic.

Some of our GMB members have been hospitalised and have been unable to work due to their injuries.

Members are informing GMB that following a verbal assault their stores are not recording these within the accident book, through the Emergency Incident Centre (EIC) or entering these onto Arena.



In several cases managers are just saying “What do you expect we work in retail”.

Taking Abuse Is Not Part Of Your Job!

Asda and GMB have a Zero Tolerance against any form of verbal or physical abuse.

We urge our members to report any form of verbal or physical abuse to the management team and ensure they are not only recorded correctly; they should follow Asda's Zero Tolerance against these individuals.

If you have any incident where a manager is not recording this correctly please contact GMB Immediately.

Do not just accept this as being part of your normal working day as nobody should have to come to work worried about their safety.

If you would like more information, have concerns or would like support with this or other matter, please speak to your GMB Steward, visit our GMB Member's Support Centre at www.gmb-asda.com/support or phone GMB Norwich upon 01603 626492

Regards,

Martin Hall

Martin Hall
GMB National Security Representative
GMB London Region

For assistance visit the GMB Members Support Centre
www.gmb-asda.com/support