

ASDA Failing To Provide Suitable Security?

Colleagues,

We have been asking Asda to provide our security colleagues with the right tools and training for some time now. Theft, violence and knife crime is rising, and it's never been a more important time for a review of our security policies, procedures and training.

GMB feel that due to a lack of investment and training within security over many years it has left colleagues and customers vulnerable in ASDA stores.



Despite clear statements being made by ASDA and GMB for many years some management within stores fail to understand the importance of security. We continue to receive calls from security colleagues to say they have been instructed collect baskets, undertake home shopping picking and other non-security related tasks in store.

SECURITY COLLEAGUES ARE EMPLOYED TO DO SECURITY!! GET IT?

It's not their job to fill shelves, take out home shopping vans or collect trollies and baskets. Security are there to help reduce theft whilst keeping our customers and colleagues safe.

Training is key to effective security which GMB feel is being overlooked or ignored due to ASDA's aggressive "Low Cost Operating Model" and has resulted with our security colleagues, members and customers being put at risk.

GMB urge ASDA to start to take the roles of security colleagues seriously and value the protection and reassurance they give to fellow colleagues, customers and the business.

We request ASDA sit down with the GMB to agree how they should train their management upon the importance of security, train their security colleagues, maintain their security colleague's safety at work and offer an effective solution to protect colleagues, customers and stock.

If you would like to know more, or need support and assistance in your workplace please speak with your local shop steward or visit our GMB Member's Support Centre at www.gmb-asda.com/support

Regards,

Martin Hall

Martin Hall
GMB ASDA National Security Representative

For assistance visit the GMB Members Support Centre
www.gmb-asda.com/support