

**GMB**

ASDA

**GMB LONDON REGION**[www.gmb-asda.com/support](http://www.gmb-asda.com/support)

GMB YOUR VOICE IN ASDA

August 2022

# ASDA'S BROKEN HOME SHOPPING TROLLEYS

Dear members,

GMB London Region have received several calls from members working within Home Shopping informing us that they are being instructed to take home shopping vans out without a working trolley.

GMB have been aware of the issue regarding broken home shopping trolleys and have raised the issue nationally to ASDA. The failures are due to poor quality components used upon the equipment. During recent discussions ASDA are looking at a new design of trolley which may result with a trolley which is fit for purpose.

Home shopping trolleys are provided with each van so that injuries resulting from carrying totes are reduced. They are therefore a requirement for each van to have.

Many of you will know of examples where a customer's property is some distance from where the van can be parked and therefore the trolley is an essential piece of equipment to undertake the role of home shopping driver.

## **YOU ARE BEING PUT AT RISK OF INJURY IF YOU TAKE OUT A HOME SHOPPING VAN WITHOUT A USABLE TROLLEY!**

GMB want to protect our members whilst at work and as such would recommend that any home shopping driver who is being asked to take a van out without this essential piece of equipment, the trolley, **REFUSES** to do so and immediately contacts GMB.

Any manager who is attempting to force a driver to take out a home shopping van without the required trolley will be breaching the companies risk assessment and putting the driver at risk of injury.

Hopefully a solution, being a new trolley which is fit for purpose, will not take long to source.

If need any assistance from GMB London Region please contact our office directly at 01603 626492, or visit our GMB Members' Support Centre at [www.gmb-asda.com/support](http://www.gmb-asda.com/support)

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