

GMB@ASDA Retail

www.gmb-asda.com/support

GMB

ASDA

London Region

GMB YOUR VOICE IN ASDA

February 2017

Members Support Centre

Colleagues

GMB London Region launched GMB Member Support Centre which is a **FREE** service to all GMB ASDA Members in June 2016.

The service allows GMB Members in ASDA to seek advice, representation and assistance online and for their queries to be answered by our team of over 100 GMB trained Stewards, National Stewards, Management Representatives and Officers.

It's quick and easy to use, just requiring your name, contact details and an overview of the problem. It is available for both hourly paid colleagues and salaried members within management. It's confidential and secure with ONLY GMB Officials having access to the system.



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"The GMB Members Support Centre has proved to be a great success and has resulted in over **4,500** responses being given to members since launch in this region alone."

We have also found that issues are being resolved much quicker than before reducing worry, stress and anxiety for our members.

If you have a question, need assistance or need help for any meeting with the company or issue you may have speak to your GMB Steward or visit www.gmb-asda.com/support

Regards

A handwritten signature in black ink, appearing to be 'Keith Dixon', with a long horizontal line extending to the right.

Keith Dixon – GMB Lead Roll Officer
GMB Hayes: 020 8573 6969

For Assistance visit The GMB Members Support Centre
www.gmb-asda.com/support