

GMB Members Support Centre

Dear Colleagues,

GMB London Region have introduced GMB Members Support Centre for all ASDA Stores in the region.

This has enabled us to answer queries quicker and more effectively ensuring they go to the most appropriate GMB Steward to handle the query. The service is available 24/7, free to all GMB Members, confidential and allows you to get a fast professional response to any of your queries.

If you have any questions, queries, need support or require representation visit the GMB Support Centre: www.gmb-asda.com/support



The screenshot shows the GMB Members Support Centre London Region website. It features a navigation bar with links for 'Support Center Home', 'Open a New Query', and 'Check Query Status'. Below the navigation bar is a welcome message: 'Welcome to the GMB-ASDA Support Centre'. The message explains that the system streamlines support requests and provides a unique query number for tracking. It also states that support requests are sent to relevant GMB representatives and that support is provided to GMB members. Two main action buttons are visible: 'Open a New Query' and 'Check Query Status'. The 'Open a New Query' button is green and includes a plus icon, with text below it asking for detail and login. The 'Check Query Status' button is blue and includes an information icon, with text below it explaining that archives and history are provided.

Yours Sincerely,

Keith Dixon

National Shop Steward – London Region

GMB YOUR VOICE IN ASDA – JOIN AT WWW.GMB.ORG.UK/JOIN

Winning Through Trust



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